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June 02, 2014

TO:

All Fire and Property and Casualty Companies

Authorized to Issue Motor Vehicle Policies in Florida

FROM:

Julie W. Gentry, Chief

Bureau of Motorist Compliance

SUBJECT:

Florida FR Redesign Daily Verification Files Resumed

The purpose of this memo is to advise that will resume creating and processing registration sanctions (FR8) on June 5, 2014.

Please do not respond to any previous daily verification files for sanctions starting with 800000000 (SR\_verifications\_timestamp files). Please understand that this communication **does not** apply to the weekly verification files.

Shortly after we resume processing our registration sanctions, the daily verification files will resume as well (within the same week). At this time, please retrieve and process your daily verification files. As a reminder, you are required to respond to all of these inquiries within 20 days.

Additionally, with this deployment, we will begin to archive all output files (reload files, daily, and verifications). This is an attempt to assist companies who mistakenly delete their files and/or ask for reprocessing. As a reminder, you are not allowed to delete from the archive folder and all files in the archive folder are deleted after 90 days.

We are continuing to receive many faxes for customers who have already satisfied/closed their sanctions. Before contacting us, please use our DL check site first located at https://services.flhsmv.gov/DLCheck/. This site will advise if the customer has any open requirements on their record. If there are no open sanctions, please do not email/call/fax us for clearance. The customer can also use this site to confirm if their driving privilege is valid in the state of Florida

It is important that you review our website to seek clarification for any questions that you may have before contacting us. We feel confident that the majority, if not all of your questions, can be answered at http://www.flhsmv.gov/FRManualFTP/. This information will be updated to the website.

Please direct all redesign questions to <u>FRRedesign@flhsmv.gov</u>. Please be sure to include your username/account name (01234FTP) in the email subject line specifically so that we can identify your company account and process accordingly.

JWG/ll/rz